

Prove you are the best



Many organisations and businesses voluntarily put themselves through a process designed to help them review and plan to improve every aspect of their operations.

The CLG (previously ODPM) has developed a quality standard for warden schemes. It is designed to allow schemes to demonstrate that they meet a recognised national standard and we are encouraging all schemes

to apply.

Schemes will find it helps them to demonstrate their effectiveness and value to the local community, local agencies and organisations and potential funding bodies.

Quality standards are seen as a benchmark by which to judge a company. Companies possessing a QS demonstrate that they invest time, money and effort in the pursuit of excellence.

Why bother?

The Warden Quality Standard has been designed with three aims:

- To allow schemes to demonstrate to funding bodies, local stakeholders and the public that they meet a recognised national standard for warden activities
- To help schemes demonstrate their effectiveness and value to the local community, local agencies and organisations and potential funding bodies
- To complement risk management by helping to promote good practice and raise standards among the range of warden programmes

The Warden Quality Standard is open to all warden schemes, whether funded by DLCC or not. It covers the full range of warden schemes from super-caretakers to patrollers. Schemes that are in doubt about whether the Quality Standard is for them are asked to contact the South West Wardens Resource Centre to discuss their issues.

Please contact the South West Wardens Resource Centre on 01793 464001 or e-mail on swresourcecentre@swindon.gov.uk