

South West Regional Wardens Resource Centre

"For Excellence in Neighbourhoods"

www.swindon.gov.uk/swresourcecentre

email: swresourcecentre@swindon.gov.uk



Office of the
Deputy Prime Minister

Creating sustainable communities

News

Welcome to the third edition of the South West (Swindon) Warden Resource Centre newsletter. As always we will do our best to provide you with the latest information on our services, as well as other news that will be of interest to regional practitioners.

Time to train!

Our training facility is now up and running and we have successfully delivered our first Wardens' Core Training Programme during April. The feedback we have received on this training has been very positive.

The next batch of training begins shortly, with the programme being delivered in modules over the next 3 months. Details of available modules with dates and locations will be sent to each scheme in the near future.

Accredited Core Training

We will also be providing Managers' Training in June and will be in touch with you shortly to confirm dates. Modules will include:

- Project Management
- Customer Care
- Problem Solving
- Clean and Safe
- Promotion, Marketing & Fundraising
- Quality Standards
- Partnership Working
- Health & Safety
- Managing Time & Staff
- Monitoring & Evaluating impact.

We will be organising a "Train the Trainer" event to enable Warden Managers and Supervisors to deliver the Warden Core Training locally. If you are interested, contact Mark Walker on 01793 464605 for further details.

Remember that the Resource Centre is the only organisation in the South West authorised to deliver core training for Wardens and Warden Managers that leads to a nationally recognised qualification.

In addition to the core training, we would be happy to consider any further training needs you may have. If you would like any more information about any aspect of training please contact Lynn Jarvie on 07899 9965802.

Say Cheese!

Here are few snaps from the first warden's core training week – Street Wardens hard at work!

Non-Accredited and Additional Training

The Resource Centre also provides optional (non-accredited) training modules, to enhance your wardens' skills. We can be very flexible about the delivery of these modules and will arrange courses around your working patterns.

If you wish to discuss this, arrange a meeting or have any further questions then please contact our Training Officer Lynn Jarvie either on 01793 463406 or 07899 965802.

We will also be starting our new Enforcement Power Training in late May 2005 so watch this space!

Extra..Extra!!

Scheme Support Training for Resource Centre Advisors

This is a new two day programme designed for Resource Centre Advisors and will be held in the near future - to be announced.

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This will result in payment to your scheme of £350. If you are interested then please get in touch with us.

The aims of this course is to ensure that participants:

- fully understand the scheme support role of the RCA (Resource Centre Advisor)
- can organise and undertake a scheme support visit
- understand the key scheme support issues
- know the limitations of the RCA role, and
- are familiar with the required scheme support visit report forms.

If you require any further information on this or would like to attend the course then please get in contact with us.

News on Study Visits

We have now arranged a date for a Study Visit, which is due to be held in Swindon on Wednesday 1st June. If you are interested in coming along, then please let us know by filling in the enrolment form which can be found in our resource centre web site www.swindon.gov.uk/swresourcecentre and send it back to us at swresourcecentre@swindon.gov.uk

We want to encourage Wardens to share ideas and best practice. This Study Visit will focus on the Junior Warden Youth Engagement, Environmental and Play Project. Study Visits provide an excellent platform for Wardens to meet each other and exchange success stories from their day-to-day work.

Delegates are welcome both from within and outside the South West region.

If you have any best practice or, specific queries on junior warden schemes you would like to share before the study visit, please can you forward them to us on swresourcecentre@swindon.gov.uk

Are you aware of other Schemes?... then let us know!

As mentioned in our previous newsletter, we have tried our best to identify all the schemes in the South West region but we might have overlooked some, and they could be in need of Training and other services that we can supply!

If you know of any local Warden Schemes around your area, big or small, we would very much appreciate it if you could please let us know who they are because we don't want them to miss out!

We look forward to hearing from you.

Time to Share!

Remember we want you to share your best practice stories with us and let your fellow colleagues from around the region know what your schemes have achieved!

So go ahead and send your news to us so we can share your brilliant ideas with the rest of the region!!

Regional Network Meetings

The next meeting of the South West Regional Network will be on May 13th at the Taunton Holiday Inn M5 JCT.25.

At the last regional network meeting it was decided that the regional meetings will take place at the Taunton Holiday Inn every other month. Below are the dates for the next six meetings, going into next year:

- 15 July
- 16 September
- 25 November
- 13 January
- 17 March

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Here is a direct link to the hotel web page where you can get your map and directions

<http://www.superbreak.com/home.cfm?GroupID=3600&content=hotel>

Please put these dates in your diaries, as it would be great to see more delegates attending the regional network meetings!!

National Warden Network

Reminder! ...

Wardens! How you can contribute to an exciting national proposal

As mentioned in our previous newsletter, we are currently looking at ways to strengthen the National Wardens network. To this end we will be working with other practitioners from across the UK in developing a Wardens Service Charter. Once created, this document will outline the common service aims of all Wardens, and go some way in explaining the massive scope of your day-to-day work. Of course, you are the only people with a genuine grasp of that work, so the Charter must be built around the stories of Wardens at work.

Please tell us what you would like to be included in this Charter; it could be related to the aims of the job, or maybe you have an experience that you feel would help explain the Warden ethos.

We are eagerly waiting to hear your views so, without any delay, please let us know by leaving your suggestions in our resource centre mailbox at: swresource@swindon.gov.uk

We look forward to hearing your views.

Breaking News!

As mentioned in our previous newsletter the National Wardens Week is due from Saturday the 10th to Thursday the 15th September in London.

If you have any other ideas for the event then please do don't forget to pass them on! You can send your ideas to the resource centre mailbox.

Evaluation Toolkit Training/Information Day – 21 July 2005

Managers and Supervisors of Warden Schemes should attend this training day scheduled for 21 July 2005 in Swindon.

Social Direct, who will be running this session, had been commissioned by ODPM to carry out a National Evaluation of Neighbourhood Wardens Schemes. Various techniques were used to engage the community who gave a unique insight into the schemes' workings and performance from the user's (community) viewpoint.

These technique's and skills are now available for you to access. Please remember to book a member of your scheme onto this very worthwhile and free training day.

The information you gather from your community can indeed sustain your funding.

For further information please contact Sue Stevens on sstevens@swindon.gov.uk

Getting Involved