

Newsletter

September 2006

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The STEAM Museum in Swindon was an unusual and stunning venue to host the recent **Housing Association Community Wardens Seminar** that was held on 13 September 2006.

The South West Wardens Resource Centre, in conjunction with its colleagues from the Resource Centre covering the South East of England and the National Housing Federation, worked together to give delegates an insight into how wardens *can* contribute to Housing Associations delivery of their commitments as outlined in the Respect Standard for Housing Management.

Speakers during the Seminar spoke passionately about ways of helping deliver RESPECT, providing innovative solutions to problems that Housing Associations may encounter. Wardens and Warden Managers spoke frankly about their working day, about **visability – reassurance – ownership**, the impact they make on residents lives and providing value for money to their organisation.

Sue Stevens, Development Officer from the South West Wardens Resource Centre said

“ It was a pleasure to put on such a Seminar to highlight not only the great work warden schemes deliver and their long term cost

effectiveness, but also the support Wardens and Resource Centres receive from The National Housing Federation, Government Offices South West and East, Councillors and the Home Office, all of which delivered excellent topics that would help Housing Association understand the benefits a warden service in their organisation will provide.”

Resource Centres throughout England provide support and training to new and existing warden schemes – whether funded by local authorities, Neighbourhood Management, Housing Associations or a combination. The Resource Centres aim is to provide effective, affordable training and best practice support to the community and organisations working towards enhancing resident’s liveability.

For further information about Warden Schemes and how your local Resource Centre can help you, please contact either:

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South West Warden Resource Centre

