



sion



CAA and Community Engagement Summer 2008



Comprehensive Area Assessment

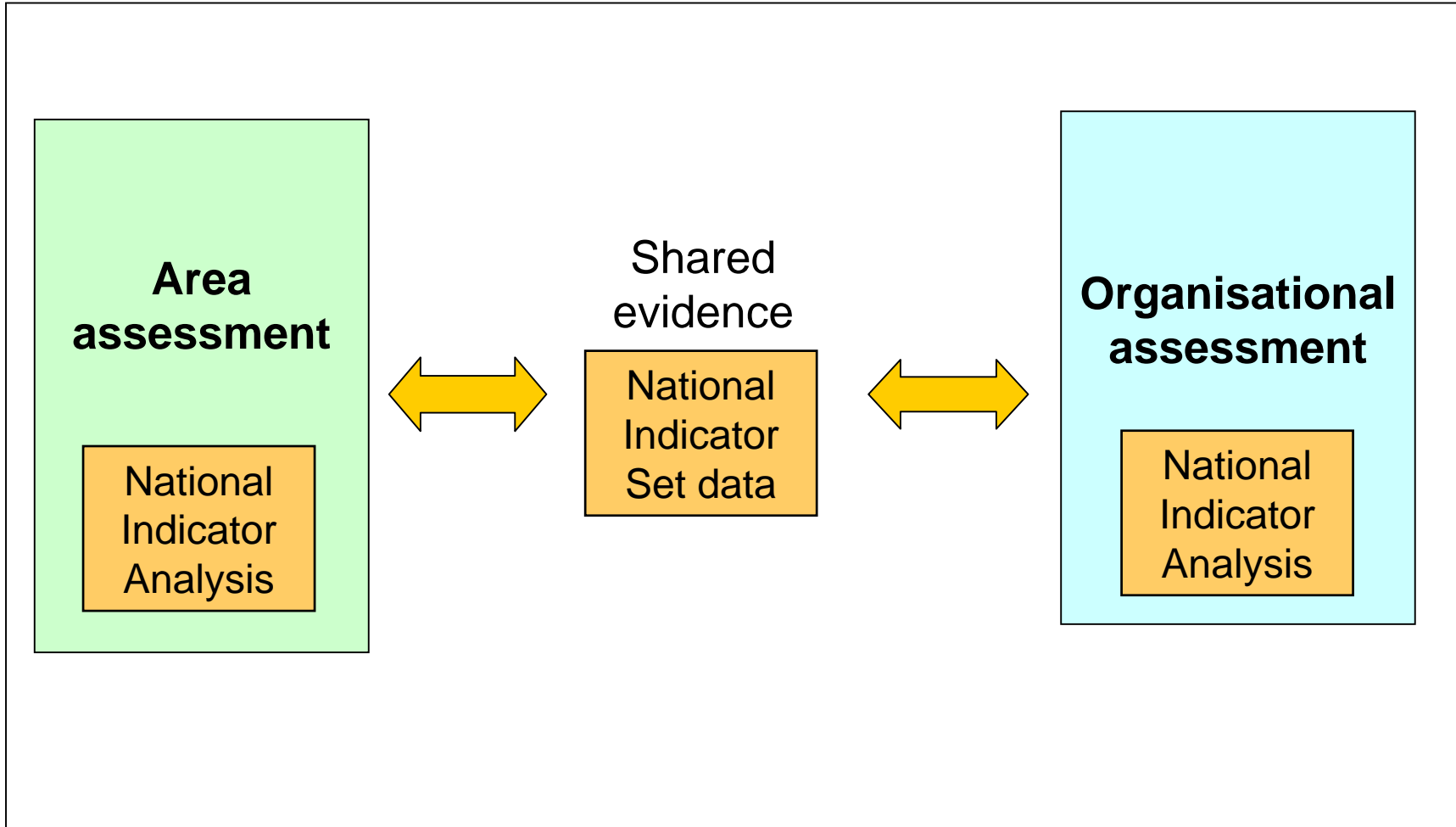
What is CAA?

- Catalyst for better local outcomes for people, better partnership working, more responsive services and better value for money
- Source of information and independent assurance for citizens, service users and taxpayers
- Independent evidence base for central government on progress against national priorities
- Means of rationalising and coordinating inspection

Key challenges for local services

- Improve efficiency and value for money
- Increase citizen and community empowerment
- Reduce inequality, value diversity
- Minimise risk to vulnerable people
- Promote sustainable development

Our current proposals



Area assessment – three key questions

- How well do local priorities express community needs and aspirations?
- How well are the outcomes and improvements needed being delivered?
- What are the prospects for future improvement?

Focus on priority outcomes targeted within Local Area Agreements and Sustainable Community Strategies

Community engagement is at the heart of CAA



CAA will support engagement of citizens and users and reflect the new ‘duty to involve’

- Assess how well local authorities and partners understand their communities and their diverse needs and aspirations
- Gather intelligence about citizen experiences (e.g. through survey data) to assess local services and improvement in outcomes
- Assess quality of how partners involve local people (especially marginalised groups)
- Provide information about CAA findings in accessible formats so that local people can be better informed about quality of local services

CAA will focus on effective engagement

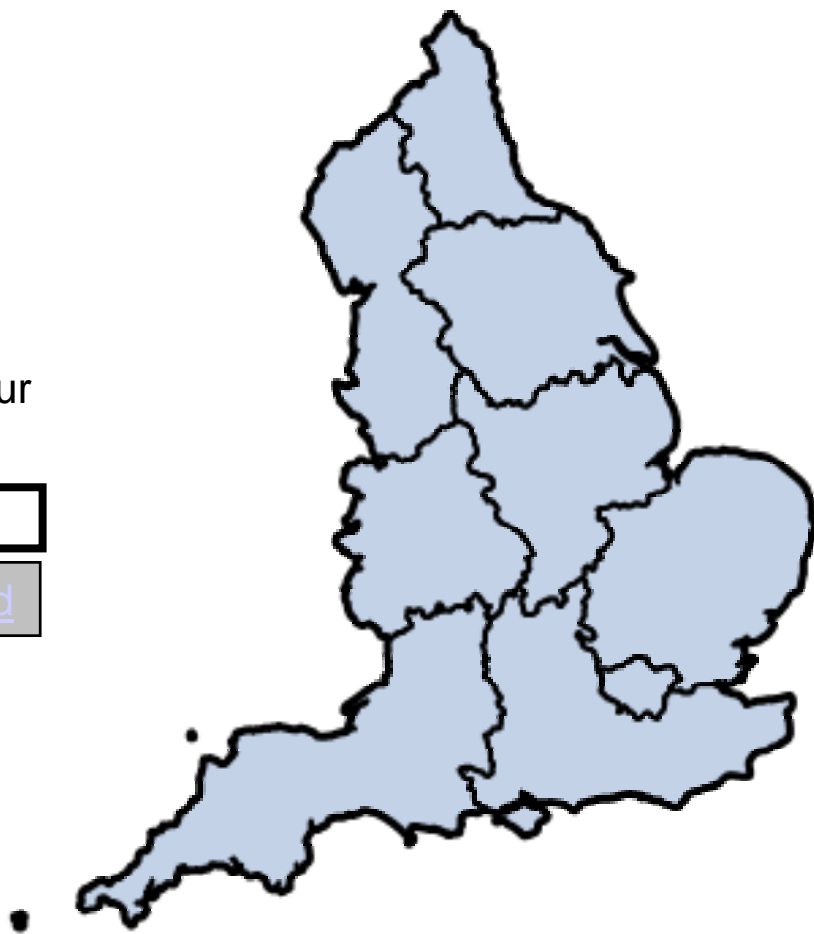
- We will draw on existing evidence to make judgements rather than engage directly with service users or citizens
- How well local authorities and their partners draw on tools and approaches to:
 - understand and meet local peoples' needs
 - set priorities
 - improve the area and people's lives as a result
- Not prescriptive about how and when bodies engage local people

Local authorities and partners will be expected to:

- work together to engage local people
- be clear about the purpose of engagement
- focus on value for money
- follow best practice
- manage risks of engagement activities.

My local area

Click on the map or search for your area or postcode



Comprehensive Area Assessment 2009

Providing independent assessments of local services and quality of life